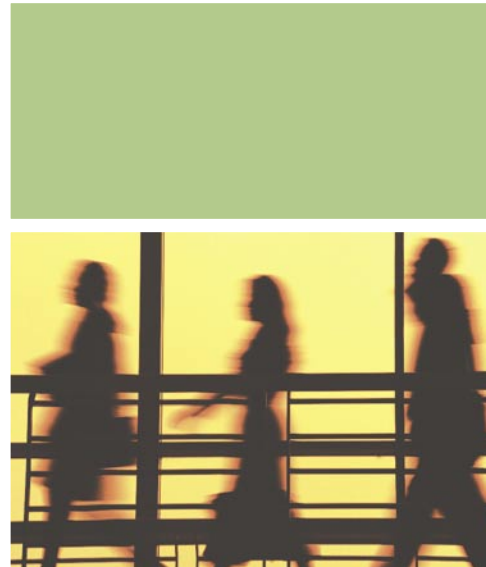
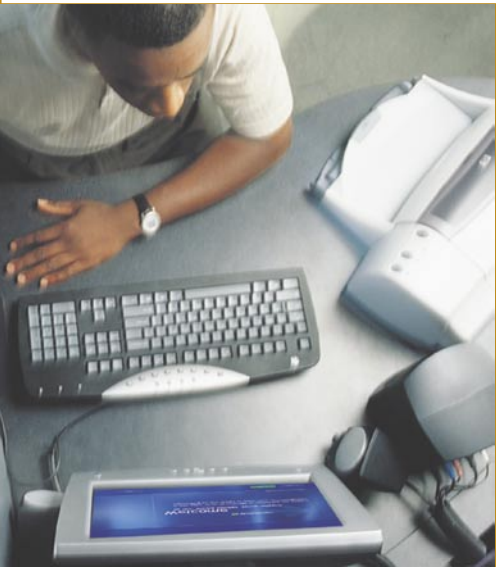


Setting up your Gateway Media Center



Gateway

Notices

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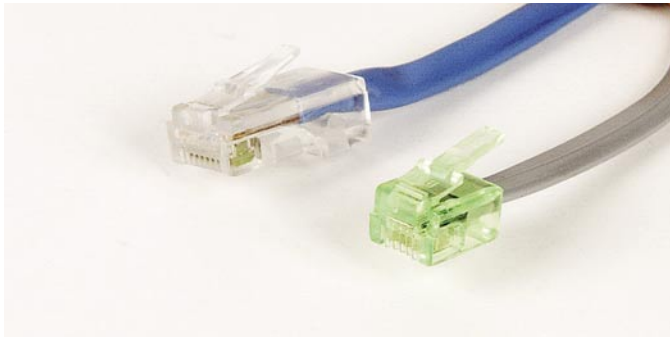
Note: Your computer may vary from the following illustrations.

Planning your Media Center setup

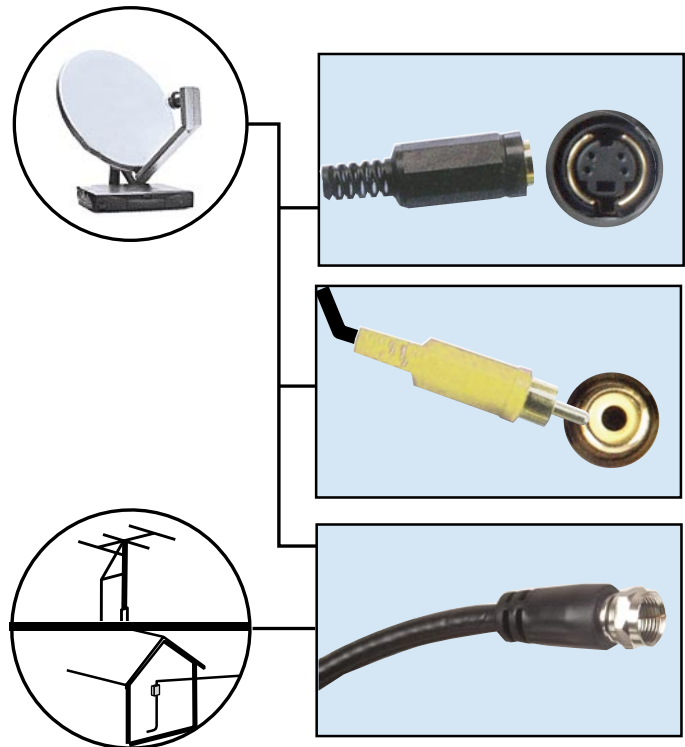
Locate connections

You've probably already decided where you want to set up and use your Media Center computer, but before you start connecting Media Center components, take a few minutes to make sure that all of these connections are available in the location you've selected.

- ▶ **Internet connection** — Your computer needs an Internet connection to update the program guide and to access the Internet. Make sure that you have access to a dial-up or broadband Internet connection before starting your Media Center software setup. Contact your Internet service provider for more information about setting up your Internet connection.



- ▶ **Video source** — Make sure that you have access to a video source before starting your Media Center setup. Your computer receives video input from a coaxial, composite video, or an S-Video cable. The video source usually comes from an antenna, a direct cable TV connection, a cable box, or a satellite receiver. Cable boxes and satellite receivers are also called *set-top boxes*.



Identify Media Center components

Remove the Media Center components from the packaging and lay them out for easy access during the setup process.

- ▶ **Remote Control** — Lets you remotely control the Media Center Guide, TV, videos, DVDs, music, pictures, recorded TV programs, volume levels, and more.
- ▶ **Batteries** — Two AA batteries for the wireless remote control.



- ▶ **Remote sensor (Infrared “IR” receiver)** — Receives and sends signals to and from the remote control.



- ▶ **Infrared (IR) control cable** — Sends input from the remote sensor to a set-top box to change channels.



- ▶ **FM antenna** — Receives FM radio signals.



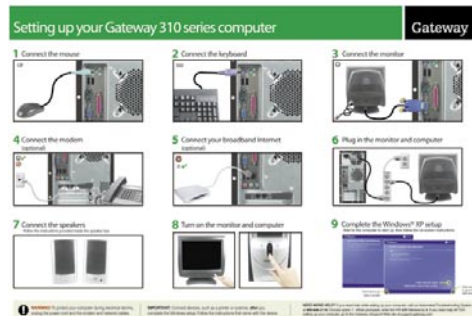
Getting ready to set up Media Center resources

Now that you've located an Internet connection and a video source and have identified the Media Center components, use the step-by-step instructions in this guide to help set up your Media Center computer and software. Also, use the other documents and information resources to help you set up and use the Media Center computer and software.

Documentation

Setup Poster

The setup poster helps you set up your computer and other devices.



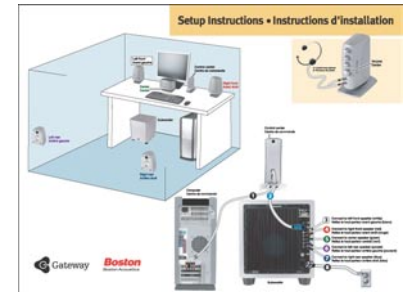
Monitor Guide

The monitor or display device guide provides information about using and adjusting your display device settings.



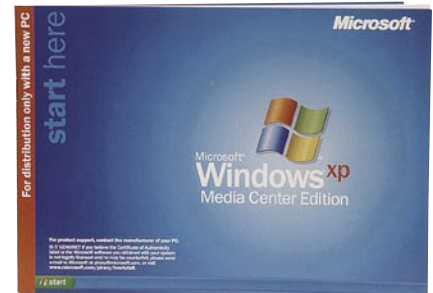
Sound System Setup Poster

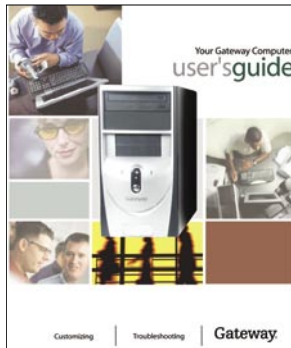
(Optional) The sound system setup poster helps you connect your audio system. If you purchased a sound system with your Media Center computer, follow the setup poster instructions. If you are connecting your Media Center computer to an existing sound system, see "Connecting the Media Center to an existing home stereo or home theater" on page 13.



Windows XP Media Center Edition Guide

The *Microsoft Windows XP Media Center Edition* guide provides information about configuring the Media Center software, tips about using the Media Center, and troubleshooting information.





Computer Guide

Your Gateway computer user's guide provides instructions for using your Media Center computer and troubleshooting information to solve problems.

Windows Update

Remember to check regularly for Windows updates to keep the operating system updated with the latest software releases and security updates.

To start the Windows Update utility, connect to the Internet, click **Start, All Programs**, then click **Windows Update**. The Windows Update Web site opens. Follow the on-screen instructions.

Web site

You can get the latest FAQs, information, and tips and tricks about making the most of your Media Center experience. Go to the Microsoft Media Center Web site at microsoft.com/windowsxp/mediacenter/ and the Gateway Support Web site at support.gateway.com/windowsxp/mediacenter/.



Setting up Media Center hardware

Now that you're familiar with the Media Center components, connect them to your Media Center computer.

Set up the computer

- Before setting up the Media Center hardware, make sure that you have:
 - Set up your computer
 - Set up your display device
 - Set up the sound system (optional)

If you use a TV as the Media Center display device, instead of a display device provided by Gateway, see *Connecting a TV* on page 11.

Install the remote control batteries

- Insert two AA batteries into the remote control. Match the + and – on the batteries with the + and – symbols inside the battery compartment.

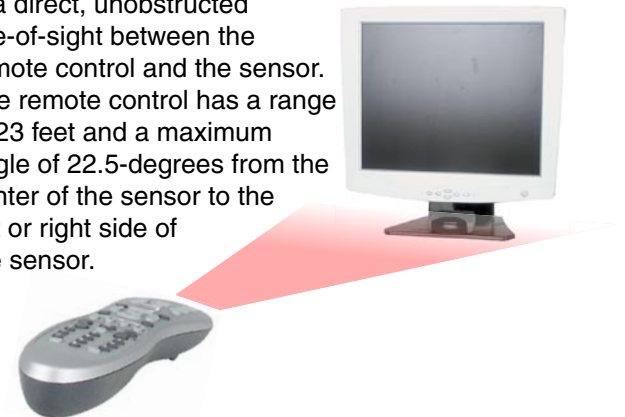


Connect the remote sensor

- 1 Connect the remote sensor to a USB port on your computer.



- 2 Position the sensor so there is a direct, unobstructed line-of-sight between the remote control and the sensor. The remote control has a range of 23 feet and a maximum angle of 22.5-degrees from the center of the sensor to the left or right side of the sensor.



Connect the video and audio source

Your Media Center computer has connectors for S-Video, composite video, or coaxial (TV). Select the connector that your video source supports:

- **S-Video or composite video** — S-Video signals provide the sharpest picture. Alternatively, you can use composite video for a slightly less sharp (but better than coaxial) video signal. If you use S-Video or composite video, you also need to connect the audio using RCA stereo plugs.
- **Coaxial (TV)** — The video and audio signals are both carried on one cable. The coaxial cable is the way to connect a direct cable or an antenna video source to the Media Center.



The quality of the video coming into the Media Center computer determines the quality of the video output to the Media Center display device. A direct cable connection, cable set-top box, or satellite set-top box usually provides a better quality signal than an antenna. Use the highest quality video source available for best video display results.

The quality of cable used to connect the video source to the Media Center computer has an affect on the video output quality from the computer. Use high quality video cables to connect the video source to the computer.

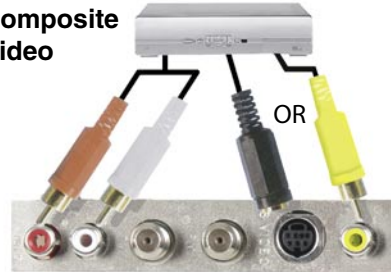


If the video devices connected to your computer are not grounded correctly, your computer could be damaged. For more information about correct grounding, see your Gateway computer user's guide.

1

Connect an S-Video or composite video cable (not included) from a video source (such as a cable set-top box, a satellite set-top box, or other video device) to the S-Video In or Composite Video In port on the back of your computer.

**S-Video /
Composite
Video**

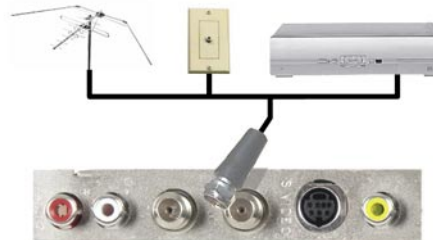


2

Connect an RCA cable (not included) from the Audio Out jacks on the video device to the audio In RCA jacks on the back of your computer.

- OR -

Coaxial (TV)



- Connect a coaxial cable (not included) from a video device (such as a direct cable connection, a cable set-top box, a satellite set-top box, or an antenna) to the Coaxial In (TV) port on the back of your computer.



Connect the IR control cable

If your Media Center configuration uses a set-top box for the video source to the Media Center, connect the infrared (IR) control cable to the remote sensor and attach the IR control to the set-top box IR sensor window. The IR control cable sends input from the remote sensor to your set-top box to change channels.

- 1 Plug the IR control cable into the port on the back of the remote sensor.



- 2 Locate the IR sensor by shining a flashlight through the set-top box IR sensor window. Look for a 1/2 to 3/8 inch metallic rectangle with a 1/8 inch dark circle in the middle. This is the IR sensor.



- 3 Remove the adhesive paper from the back of the IR control.



- 4 Place the sticky side of the IR control on the set-top box sensor window. Make sure that the infrared control is placed directly in front of the IR sensor that you located in Step 2.



The Media Center IR control cable sends infrared signals to your set-top box or satellite receiver. However, some set-top boxes are set to receive radio frequency (RF) signals from the remote control. Before using the Media Center remote control, make sure that the set-top box is set to accept infrared signals. See your set-top box guide for information about remote settings.

Setting up Media Center optional connections

Connecting a TV

You can use a TV as a display device. However, some older TVs provide a lower quality display than computer monitors or flat-panel TVs that are optimized for the Media Center.

The Media Center computer provides display outputs from a VGA (monitor) port or an S-Video port. Select the highest quality port that your TV supports:

- **DVI** — Best. Use this if your TV has a DVI port.
- **VGA** — Better. If your TV does not have a DVI port but has a VGA port, use this.
- **S-Video** — Good. S-Video display quality is usually good for TV images. The display quality for the Media Center computer functions, however, is not as good as DVI or VGA output. S-Video display output is not optimized for computer video display.

If you did not purchase a display device when you purchased your Media Center computer and your video display does not provide the image quality that you expected, contact a Gateway sales representative to help you select a display device that is optimized for your Media Center computer. See “Contacting Gateway” on page 26 for Gateway contact information.



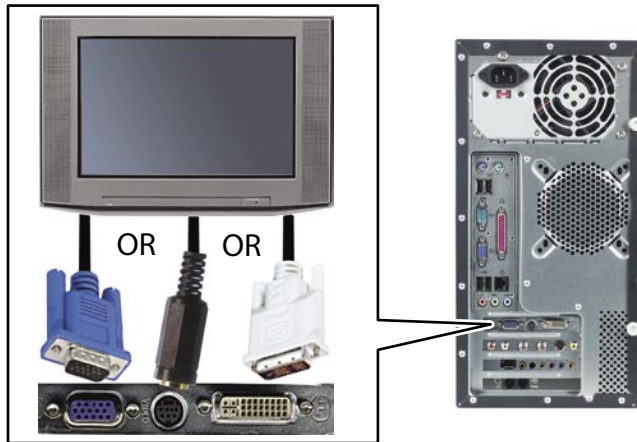
By default, if your display device was purchased with the Media Center computer, the computer uses a screen resolution of 1024 x 768 for computer monitors and 800 x 600 for the Gateway 42-inch Plasma TV. Many TVs cannot display this high resolution and may shift, scramble, or scroll the picture. For a better picture on a TV display, you may need to lower the Media Center screen resolution to 800 x 600 or 640 x 480. See your Gateway computer user's guide for more information about changing the screen resolution.



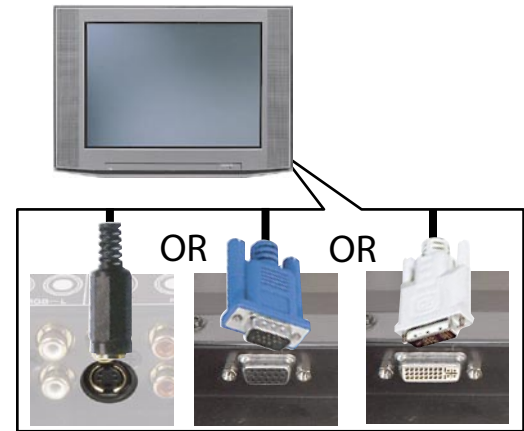
Many TVs use *interlaced video*. Interlaced video displays a video frame with two passes of alternating scan lines. The TV screen first displays the video image odd lines one at a time, sequentially from top to bottom, then it fills in the other half of the video image with the even lines. Because most TVs use this interlaced method to display the picture on the screen, a standard interlaced analog television will most likely flicker when displaying thin lines and small text. An interlaced video display device will produce a lower quality display, especially when viewing and using the Media Center computer functions.

Progressive scan video displays a video frame with one pass of sequential scan lines. A progressive scan TV displays the entire picture, drawn sequentially from top to bottom, without the odd/even interlacing. This results in a fuller, sharper picture, and better display quality for viewing and using the Media Center computer functions. The progressive scan picture is also brighter and easier on your eyes.

- 1 Connect a VGA cable (not included), S-Video cable (not included), or DVI cable (not included) to the VGA port, S-Video port, or DVI port on the back of your computer.



- 2 Connect the other end of the cable to the VGA port, S-Video port, or DVI port on the back of your TV.



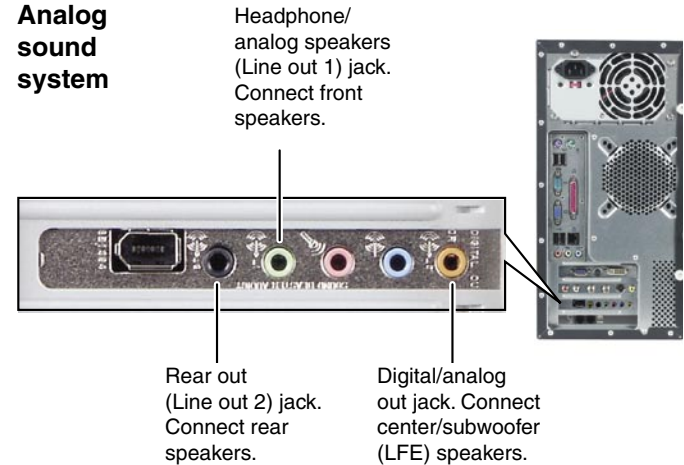
- 3 Turn the TV on and select the TV In video source. For more information about selecting the TV In video source, see your TV's documentation.

Connecting the Media Center to an existing home stereo or home theater

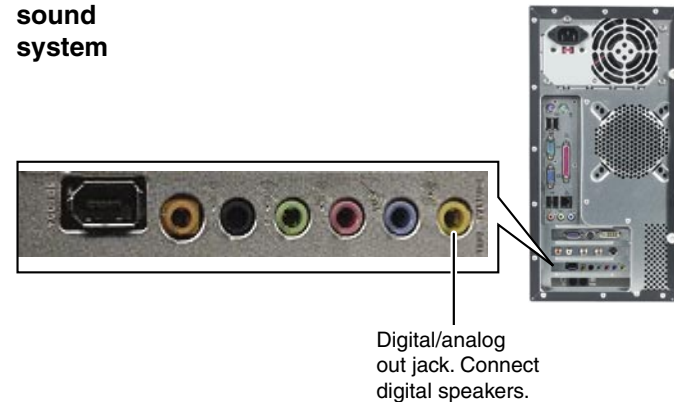
If you purchased a sound system with your Media Center computer, use the setup poster and other documentation that was included with your sound system to set it up.

If you did not purchase a sound system with your Media Center computer, you can connect the computer to an existing sound system. Use 1/8" stereo to RCA plug Y-cables to connect the computer to your sound system. The sound system setup varies, depending on your sound system's audio inputs. See your sound system's user guide for more information about connecting audio inputs.

Analog sound system



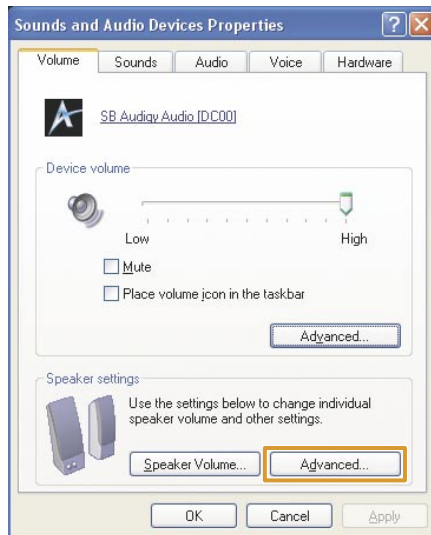
Digital sound system



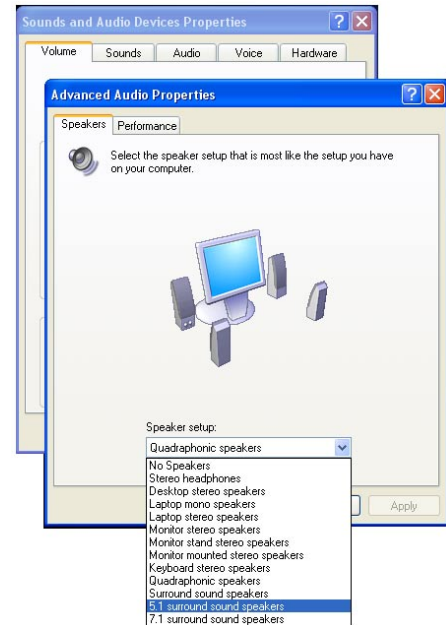
After you have connected your sound system, use the sound card program to select speaker setup options.

1 Click **Start, Control Panel, Sounds, Speech, and Audio Devices**, then click **Sounds and Audio Devices**. The *Sounds and Audio Devices Properties* dialog box opens.

2 Click the **Volume** tab, then click the **Advanced** button in the Speaker Settings section. The *Advanced Audio Properties* dialog box opens.



3 Click the **Speakers** tab, click the arrow button to open the **Speaker setup** list, then click the speaker setup that most closely matches your sound system type.



4 Click **OK** to save your speaker setup.

Turning on and setting up software

After the Media Center components are connected to your computer, you're ready to turn on the power and complete the Media Center set up.

- 1 Press the power button on the front of the monitor or TV, then press the power button on the front of the Media Center computer. Make sure that your sound system (optional) is turned on.



- 2 Follow the Windows setup screens.



- 3 Turn on any peripheral devices, such as printers or scanners, and follow the on-screen instructions to complete the device setup.



The Media Center setup wizard requires Internet access to complete the Media Center software configuration. Before starting the Media Center setup wizard in step 4, make sure that your Internet connection is set up. Contact your Internet service provider for more information about setting up your Internet connection.

Before starting the Media Center setup wizard, check for Windows Updates to make sure that Media Center has the most recent software releases and security updates installed. For more information, see "Windows Update" on page 7.

- 4 After you complete the initial Windows setup, press the Start  button on the remote to start the Media Center setup wizard.

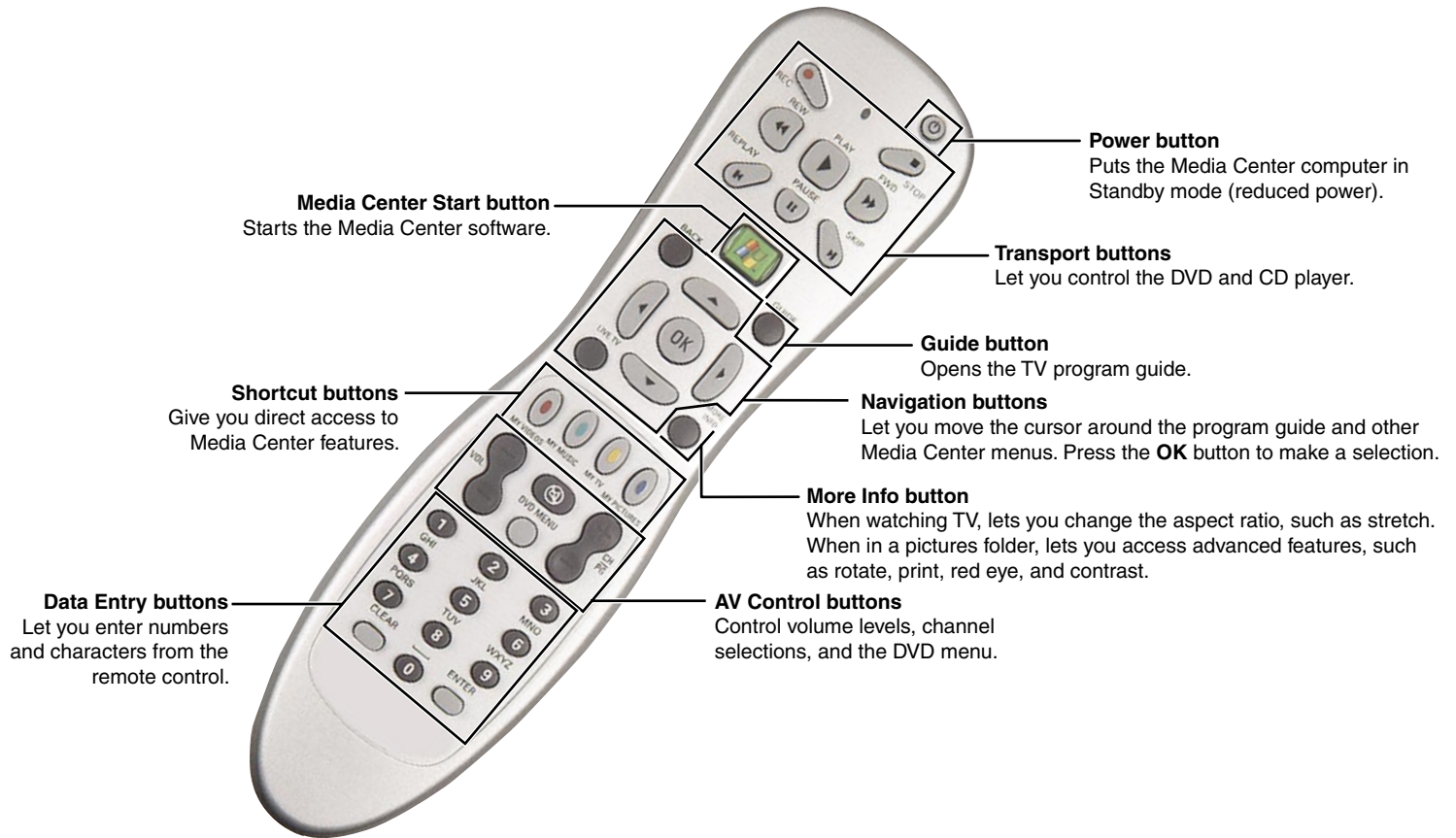


- 5 Follow the setup screens to configure the Media Center software for your specific requirements.



Learning about the remote control

The Media Center remote control lets you take full control of your Media Center experience. You can quickly start the Media Center by pressing the Start  button.



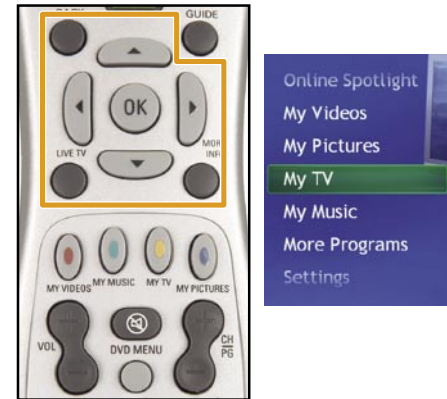
Using the Media Center

Use the Media Center remote control to watch TV, videos, and DVDs, to listen to music, and to view pictures. Use the Media Center Guide to view TV program schedules, search for programs by genre, set up program recordings, and more.

- 1 Press the Start  button on the remote control. The Media Center software starts.



- 2 Use the remote control navigation buttons to select a Media Center menu option, then press **OK**.



- OR -

Press one of the menu shortcut buttons on the remote control to select a Media Center menu.



Manually updating the Media Center Program Guide

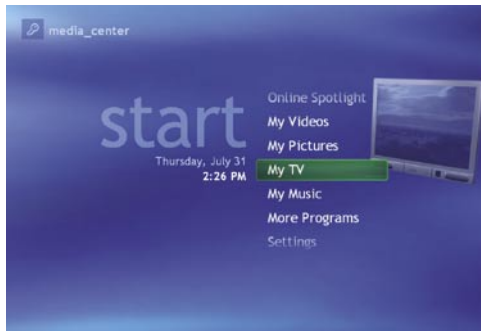
When you use the Media Center setup wizard, the Media Center Program Guide is set up to download program information from your cable or satellite service provider. However, on occasion, you may need to update the Program Guide manually to refresh the program listings.

- 1 Before starting the Media Center, make sure that you connect to the Internet.



The Media Center requires Internet access to update the Media Center Program Guide. Make sure that you connect to your Internet connection before continuing the manual Program Guide update instructions.

- 2 Press the Start  button, on the remote control. The Media Center software starts.



- 3 Navigate to **Settings**, then press **OK**. The **Settings** menu opens.

- 4 Navigate to **TV**, then press **OK**.

- 5 Navigate to **Guide**, then press **OK**.

- 6 Navigate to **Get guide data**, then press **OK**. The *Guide Data* dialog box opens.

- 7 Select **Yes**, then press **OK**. The Media Center downloads Program Guide updates.

Burning recorded shows to DVD with Nero Express

After you have recorded a program, you may want to save the program to a DVD for viewing on another computer that has a DVD player. Use Nero Express to copy the recorded program to a DVD.



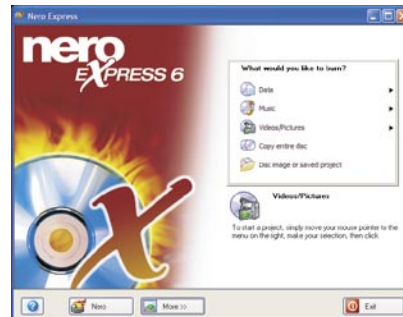
TV programs that have been recorded with the Media Center can be recorded to DVD and replayed on another Media Center computer or on a non-Media Center computer that has a DVD player and DVD decoder software (such as WinDVD). The non-Media Center computer must also have Windows XP with Service Pack (SP) 1, Windows Media Player 9, and the Windows patch Q810243 Update.

Your Gateway Media Center PC may also include software that allows you to create video DVDs or video CDs that you can play on your home DVD player. See your Gateway Media Center for more information.

1 Insert a blank, writable DVD-R disc into your recordable DVD drive. You cannot use a DVD-RAM disc with Nero Express.

2 If a *CD Drive* dialog box opens, click **Cancel**.

3 Click **Start, All Programs, Burn a CD or Data DVD, Nero Programs**, then click **Nero Express**. Nero Express opens.



4 Move your pointer over **Data**, then click **Data Disc**. The *Disc Content* window opens.

5 Click the **Add** button to open the *Select Files and Folders* dialog box, then click the drive or folder where the files you want to add to the writable DVD are located. The TV program recordings are usually located in the **\Shared Documents\Recorded TV** folder. If you do not see the folder you want, browse through the folders in the **Location** pane.

6 Click the file you want to record (hold down the CTRL or SHIFT key when you click to select multiple files) in the *Select Files and Folders* dialog box, then click **Add**.

7 After you have added all of your files, click **Finished**. The *Disc Content* window opens.

8 Click **Next**, then click **Burn**.

Reinstalling Media Center

If you reinstall Windows XP Media Center, make sure that you install the DVD player software located on the *Intervideo DVD Software* CD **before** running the Media Center setup wizard. For more information, see your Gateway computer user's guide.

Media Center FAQs

Following are Media Center Frequently Asked Questions (FAQs). To view other Media Center FAQs that are not covered in this section, go to the Gateway support Web Site at support.gateway.com/windowsxp/mediacenter/faqs/.

Q: Why does the Media Center video display look bad on my TV?

A: Many factors, such as the display type, quality of the video source, type of connection used, quality of video cables, display device screen resolution, size of TV, age of the TV, or the type of TV (interlaced or progressive scan), can affect the video quality substantially:

- **Display type** — The Media Center is best viewed on display devices that were offered with the Media Center computer when you purchased it from Gateway. Other types of display devices, including retail TVs, may provide lower quality video. If you did not order a display device when you purchased your Media Center computer, a progressive scan display device with a VGA input is the best choice.
- **Quality of video source** — The quality of the video signal coming into the Media Center computer has an affect on the video quality. The video displayed from Media Center is only as good as the source video signal. Cable, digital cable, and satellite usually provide better quality than an antenna.

- **Type of connection used** — You can connect the Media Center computer video output to a TV. However, the connection type has an affect on the video quality. The Media Center has two video outputs:

VGA — If your TV includes a VGA port, connect the VGA cable from the Media Center computer's VGA (monitor) port to the TV's VGA In port for the best quality. Many TVs do not have a VGA port.

S-Video — If your TV does not have a VGA port, but includes an S-Video port, connect the S-Video cable from the Media Center computer's S-Video Out port to the TV's S-Video In port. S-Video display quality is usually good for TV images. The display quality for the Media Center computer functions, however, is not as good as VGA output. S-Video display output is not optimized for computer video display.

- **Quality of video cables** — Poor quality cables or the incorrect type of video cables can cause problems and affect the video quality. Gateway recommends using high quality video cables that can be purchased from the Gateway Accessory Store.

Note: Cable connections must be correctly connected for optimal video quality. A poor cable connection can lower video quality.

- **Screen resolution** — By default, if your display device was purchased with the Media Center computer, the computer uses a screen resolution of 1024 x 768 for computer monitors and 800 x 600 for the Gateway 42-inch Plasma TV. Many TVs cannot display this high resolution and may shift, scramble, or scroll the picture. For a better picture on a TV display, you may need to lower the Media Center screen resolution to 800 x 600 or 640 x 480. See your Gateway computer user's guide for more information about changing the screen resolution.
- **Size of display device** — Small computer monitors for standard computer applications are generally not optimized for motion video playback. Although they offer excellent resolutions and refresh rates, they are designed to make static white backgrounds with black text look readable. Some small display devices do not make colorful motion video look its best. Generally, video will look better on a larger display device.
- **Age of the TV** — Newer TVs usually have more advanced features, produce a better quality picture, and support higher screen resolutions. The Media Center video display will likely be better on a newer model TV.

- **Type of TV** (interlaced or progressive scan)

Many TVs use *interlaced video*. Interlaced video displays a video frame with two passes of alternating scan lines. The TV screen first displays the video image odd lines one at a time, sequentially from top to bottom, then it fills in the other half of the video image with the even lines. Because most TVs use this interlaced method to display the picture on the screen, a standard interlaced analog TV will most likely flicker when displaying thin lines and small text. An interlaced video display device will produce a lower quality display, especially when viewing and using the Media Center computer functions.

Progressive scan video displays a video frame with one pass of sequential scan lines. A progressive scan TV displays the entire picture, drawn sequentially from top to bottom, without the odd/even interlacing. This results in a fuller, sharper picture and better display quality for viewing and using the Media Center computer functions. The progressive scan picture is also brighter and easier on your eyes.

Q: How do I configure my Media Center to output to a TV?

A: Your Media Center computer detects whether you are using a DVI, VGA, or an S-Video display device and automatically changes the display settings for the type of display device you are using. For more information, review the FAQ topic at:

support.gateway.com/windowsxp/mediacenter/faqs/

Q: What display settings can I change to get better TV or DVD image quality?

A: Adjust the display device brightness, contrast, hue, and saturation. For more information review the FAQ topic at:
support.gateway.com/windowsxp/mediacenter/faqs/

Q: Can I burn programs that were recorded with my Media Center computer to a DVD?

A: Yes. Media Center saves recorded programs in the .DVR-MS format. You can burn a .DVR-MS file to a DVD with DVD recording (burning) software, such as Nero Express.

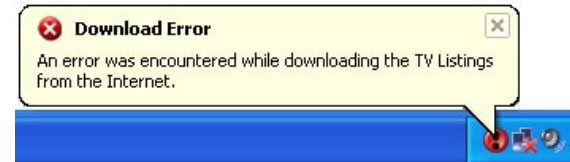
Q: Can I play recorded programs on other computers?

A: Yes, a .DVR-MS file recorded to DVD can be replayed on another Media Center computer or on a non-Media Center computer that has a DVD player and DVD decoder software (such as WinDVD). The non-Media Center computer must also have Windows XP with Service Pack (SP) 1, Windows Media Player 9, and the Windows patch Q810243 Update.

Q: Can I play recorded programs on my home DVD player?

A: No. DVDs recorded with DVD recording software cannot be played on a home DVD player.

Q: Why do I get this “Download Error” message when the Media Center tries to update the Program Guide?

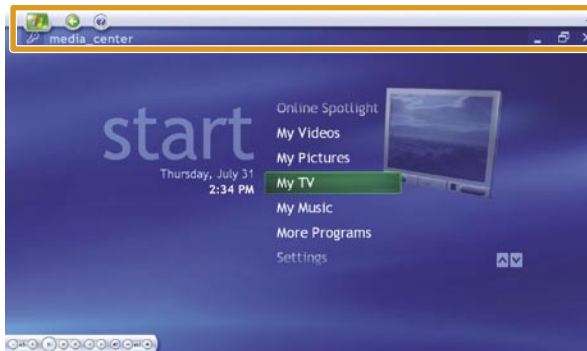


A: You must be connected to the Internet to update the Program Guide. Make sure that your Internet account is set up and connected to the Media Center computer. For information about manually updating the Program Guide, see “Manually updating the Media Center Program Guide” on page 19.

Getting more information

The Media Center is easy to use when you follow the on-screen menus. However, if you need additional help or information about using the Media Center features, help is available at your fingertips.

- 1 In the *Media Center* window, move the mouse to activate the Media Center tool bar. The tool bar appears at the top of the window.



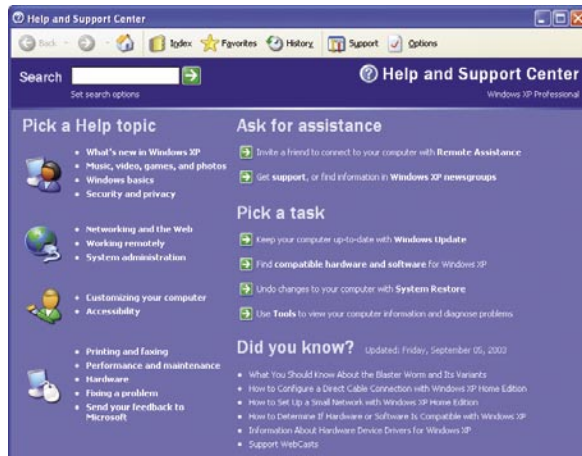
- 2 Click the **Help** ? icon to view or search for information in the Media Center online help.



Using Help and Support

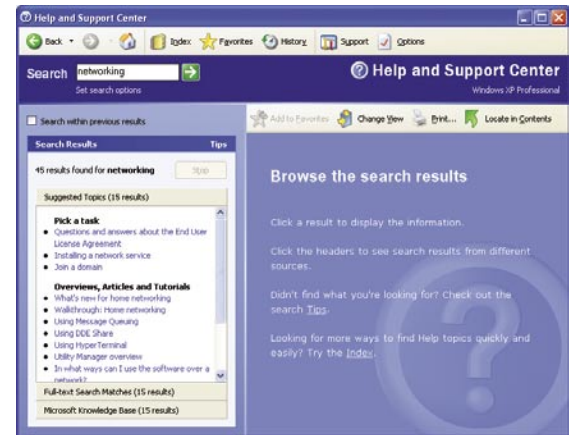
Your Media Center computer also includes Help and Support, an easily accessible collection of help information, troubleshooters, and automated support. Use Help and Support to answer questions about Windows and to help you quickly discover and use the many features of your Gateway Media Center computer.

- 1 To start Help and Support, click **Start**, then click **Help and Support**. Help and Support opens.



- 2 Click a topic link.
- OR -

Type a word or phrase (keyword) in the Search box located at the top of any Help and Support screen, then click the  arrow button to start the search. The search results appear below the search box.



Contacting Gateway

You can access the following services through your telephone to get answers to your questions:

Resource	Service description	How to reach
Fax on demand support	Order a catalog of documents on common problems, then order documents by document numbers. The documents will be faxed to you.	800-846-4526 (US) 877-709-2951 (Canada)
Gateway's fee-based software tutorial service	Get tutorial assistance for software issues billed by the minute.	800-229-1103 (charged to your credit card) 900-555-4695 (charged to your telephone bill)
Gateway Technical Support	Talk to a Gateway Technical Support representative about a non-tutorial technical support question. TDD Technical Support (for hearing impaired) is available: Weekdays 6:00 a.m. - 8:00 p.m. Central Time Weekends 6:00 a.m. - 5:00 p.m. Central Time	800-846-2301 (US) 800-846-3609 (Canada and Puerto Rico) 605-232-2191 (all other countries) 800-846-1778 (TDD)
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